#### Hasani Blondel

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#### **About Me**

Highly analytical and proactive Cybersecurity Analyst with over 15 years of experience in IT infrastructure, specializing in identifying, assessing, and mitigating security risks. Possessing an autodidactic approach to learning and a commitment to continuous growth in the evolving cybersecurity landscape. Adept at leveraging a diverse range of security tools and protocols to safeguard organizational assets and ensure data integrity.

My experience spans various IT environments, including cloud platforms, virtualized systems, and on-premise infrastructure. I am committed to continuous learning and staying updated with the latest security trends and technologies. As a professional with a strong emphasis on customer service, I focus on building strong client relationships, and fostering partnerships based on mutual respect, consistency, discipline, and a growth mindset. Actively engaged in professional networks to stay abreast of industry best practices and emerging trends.

I believe in a proactive approach to cybersecurity, emphasizing the importance of clear communication and collaborative problem-solving. My background includes extensive work in system administration, network security, and incident response, where I have consistently demonstrated my ability to manage complex technical challenges effectively. I am passionate about leveraging my skills to enhance digital security postures and protect sensitive data.

Technical Skills	Software & Services
Compliance & Frameworks	ISO 27001, NIST Cybersecurity Framework, GDPR, HIPAA
Cyber Security & AV	Microsoft 365 Security, Symantec Endpoint Security, Trend Micro, Sophos, Kaspersky Antivirus, Brivo Door Access, Crowdstrike Falcon Sensor, Microsoft 365 Defender, TrendOne, Microsoft Security & Compliance
Vulnerability Management	TrendOne, Microsoft Security & Compliance, Nexthink
Identity & Access Management (IAM)	Microsoft Azure AD, OKTA SSO, Brivo Door Access, RSA tokens
Cloud Security	AWS (S3, IAM, EC2, DR), Azure (Entra ID, Exchange, Endpoint Manager)
Network Security	Firewalls, VPN, DNS, DHCP, Active Directory, Group Policy
Endpoint Security	Manage Engine DesktopCentral, Microsoft Intune/Endpoint Manager, Symantec Endpoint Encryption, Bitlocker
Ticket Systems	ServiceNow, Hornbill Supportworks, LANDesk, Freshdesk ServiceDesk, Zendesk, Autotask
Scripting	Bash, PowerShell
OS Administration	Linux kernel 2.6 (various distros), MacOS X+, Windows Server Datacenter up-to 2022, Windows 95, XP – Windows 10/11

# **Career History**

TradingHub Ltd (May 2023 — February 2025) Senior Desktop Support Engineer (2nd/3rd Line)

## Key responsibilities

- Implemented and managed Brivo Door Access for enhanced physical and logical security, including card and access management.
- Configured and managed AWS IAM roles and security groups for cloud resources, ensuring secure access and data protection.
- Utilized TrendOne for antivirus and vulnerability detection across cloud and on-premise infrastructure.
- Monitored and managed Microsoft Security & Compliance for vulnerability monitoring, anti-phishing, and quarantine management.

· Managed Active Directory for organisation-wide user account, access management & Group Policy Management.

Mazars London (February 2022 — April 2023) Service Delivery Consultant (2nd/3rd Line)

## Key responsibilities

- Managed Azure Active Directory for user account and access management, enforcing security policies.
- Utilized Microsoft 365 Defender for vulnerability monitoring and update/patch management across the organization.
- · Leveraged Nexthink for proactive hardware and software fixes, contributing to a more secure and stable environment.

Photobox Group (July 2018 — February 2022) IT Engineer Tech Support (1st/2nd/3rd Line)

## Key responsibilities

- Monitored and maintained security across devices using Crowdstrike Falcon Sensor.
- Configured and managed OKTA SSO platform for secure user access to self-published applications.
- Executed transition between Symantec Encryption and Bitlocker for enhanced data protection across the business.
- Managed Symantec Console, deploying and updating Symantec antivirus clients.
- Managed, configured software deployment, remote management & patch management using ManageEngine Desktop Central.

Datrix Ltd (August 2017 — May 2018) Service Desk Technician (1st/2nd/3rd Line)

#### Key responsibilities

- Provided Helpdesk support, including remote assistance, for various customer businesses, addressing security-related incidents.
- Configured and troubleshooting Azure AD, Office 365 and Exchange 2010 Hybrid Environment, focusing on security aspects.

Zoopla Property Group (February 2014 – August 2017) Desktop Support (1st/2nd Line)

## Key responsibilities

- Managed the Kaspersky Console and installed Kaspersky antivirus clients across the organization.
- · Initiated and managed Disaster Recovery shutdown processes, ensuring business continuity and data integrity.
- Managed Active Directory, Group Policy, DHCP, DNS, and Remote Desktop Services, with a focus on secure configurations.

Wanstor Network Services (January 2009 – November 2012) Technical Support (2nd Line)

# Key responsibilities

- Configured and managed RSA tokens and authentication procedures for secure access.
- Managed Sophos Enterprise Console and deployed Sophos Antivirus clients.
- Managed Trend Micro Internet Security (Scanmail, IWSS, IMSS & Officescan clients) for comprehensive threat protection.
- Administered and managed virtual machines using VMware ESX Infrastructure and the vSphere client, considering security best practices.

#### **Education & Qualifications**

Just IT Training Ltd, London **Network Professional Programme** (September 2007 - March 2008)

- Microsoft Certified Practitioner (MCP) Windows XP / Server 2003
- CompTIA A+ IT Technician
- CompTIA A+ Essentials

Epping Forest College BTEC National Certificate (September 2004 - March 2007)

• IT Practitioners